



## TELEMEDICINE

# Convenient 24/7 access to quality healthcare

## Offering a new front door to healthcare in Canada

Telemedicine Services offers convenient access to quality healthcare when and where plan members need it most. Plan members can visit with a certified physician by phone or video for a broad array of episodic healthcare issues. During the visit, they can receive a diagnosis, treatment recommendation, and even be prescribed medicine when necessary. With Telemedicine Services, clients benefit by seeing an increase in productivity and a decrease in absenteeism.



## Proven Results

**90%**  
plan member satisfaction<sup>1</sup>

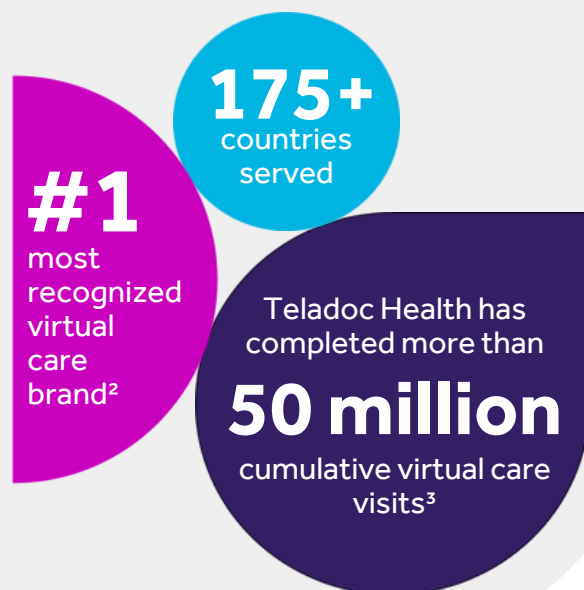
**2.5 - 4.5 hours**  
saved per consultation<sup>1</sup>

**60%**  
of visits prevented a  
workplace absence<sup>1</sup>

**92%**  
of concerns addressed  
in the first visit<sup>1</sup>

## No other partner does virtual telemedicine like this

- Prescription Services
- Nationwide and U.S. Coverage
- 24/7, Round-the-Clock Accessibility via phone, mobile app, or web
- Multilingual Support
- Marketing resources, including quarterly webinars and monthly emails
- Easy implementation
- Dedicated team
- Webinars for advisors



<sup>1</sup>Data on file, 2022

<sup>2</sup>Based on Unaided Virtual Care Service Recall for September 2022

<sup>3</sup>Teladoc Health data, virtual care visits delivered since 2015