



TELEMEDICINE

Convenient 24/7 access to quality healthcare

Offering a new front door to healthcare in Canada

Telemedicine Services offers convenient access to quality healthcare when and where plan members need it most. Plan members can visit with a certified physician by phone or video for a broad array of episodic healthcare issues. During the visit, they can receive a diagnosis, treatment recommendation, and even be prescribed medicine when necessary. With Telemedicine Services, clients benefit by seeing an increase in productivity and a decrease in absenteeism.

Proven Results

90%
plan member satisfaction¹

2.5 - 4.5 hours
saved per consultation¹

60%
of visits prevented a workplace absence¹

92%
of concerns addressed in the first visit¹

No other partner does virtual telemedicine like this

- Prescription Services
- Nationwide and U.S. Coverage
- 24/7, Round-the-Clock Accessibility via phone, mobile app, or web
- Multilingual Support
- Marketing resources, including quarterly webinars and monthly emails
- Easy implementation
- Dedicated team
- Webinars for advisors

#1
most recognized virtual care brand²

175+
countries served

Teladoc Health has completed more than
50 million
cumulative virtual care visits³

¹Data on file, 2026

²Based on Unaided Virtual Care Service Recall for September 2022

³Teladoc Health data, virtual care visits delivered since 2015